

Puerto Rico is committed to providing a safe travel experience. Recognizing the importance of hygiene and disinfection, the Island of Puerto Rico is applying locally enforced measures developed by the Puerto Rico Tourism Company (PRTC), alongside U.S. Travel Association (USTA) guidelines, to safeguard the wellbeing of guests and employees.

UPON ARRIVAL Airport



Arriving passengers may be asked to **self-quarantine for 14 days** no matter the symptoms. Visitors should check the latest travel advisory for more information.



The Puerto Rico National Guard is assisting with **health screenings of all arriving passengers**, including offering rapid COVID-19 testing.



An **Island-wide curfew** is in place through June 15 during the hours of **7:00PM - 5:00AM AST**, with exceptions for emergencies only.

GETTING AROUND Transportation



Certified transportation carriers will properly **disinfect vehicles** and have **hand sanitizer** available.



Drivers will **wear gloves** when handling doors and luggage. **Face coverings** will be mandatory for drivers and passengers.



Ride sharing options like Uber have released regulations that also mandate **face coverings** for drivers and passengers, with no front seat passengers permitted.

THINGS TO DO Visitor Experience

DINING

Restaurants are open with a **maximum occupancy of 25%** in their dining rooms, with temperature checks performed before entering; those with temperatures over 100.3 will be denied entry.

Employees will be required to use **face coverings** and **floor plans** will maintain distancing protocols.

Buffets, salad bars and self-serve options, as well as **reusable menus** are prohibited at restaurants inside hotels. **Gloves** are also mandatory for employees when serving guests.

ATTRACTIONS

Attractions remain closed, with the exception of outdoor recreation spaces including **public beaches, natural reserves, and golf courses** which are **limiting access** for exercise and non-contact sports only.

Shopping malls will enforce **social distancing** and **require appointments** to enter.

Hand sanitizing stations will be set up in targeted areas like entryways, elevator banks and high-traffic spots.

Cleaning and disinfection of surfaces will be augmented, while **employees will be screened daily** for symptoms.

CASINOS AND GAMING

When casinos reopen, there will be **wellness checkpoints at entryways** that will consist of temperature checks and hand sanitation.

Gaming stations (slot machines, chairs and tables) will be **properly cleaned and disinfected every hour**, after each guest, or upon guest request.

Social distancing will be strictly enforced and casino capacity reduced.

Face coverings by employees and guests will be required.

Gloves will be used by casino personnel and guests at gaming tables.

*Tourism businesses have an appointed Health & Safety Officer responsible for enforcing these measures.

DURING YOUR STAY Lodging



Thoroughly sanitized properties that follow PRTC standards will be certified with Island-specific health certification seals.

Guests will receive a **Health and Safety guide** detailing the specialized measures implemented by each property individually.

We recommend visitors connect with their hotels and/or hosts directly for additional information about their specific protocols beyond these and/or if visitors have specific requests.

Properties like hotels will:

Conduct temperature checks, screen symptoms and disinfect luggage in reception areas upon entry.

Follow high standards of cleanliness with thorough housekeeping procedures that follow CDC and EPA standards.

Require face coverings for all guests and personnel in public areas.

Encourage limited capacity in elevators and other public spaces.

Sanitize continuously using EPA approved disinfectants on furniture, chairs, tables, surfaces and such, after each guest use.

Keep their **fitness centers and spas closed** until further notice.

Reopen pool facilities at 25% capacity, within curfew hours (beginning May 25).

Short-term rental units will:

Be **thoroughly cleaned and disinfected**, following the health and safety protocol enforced by the Government and the PRTC, including the proper sanitation of kitchenware, glassware and utensils.

Be equipped with hand soap, hand sanitizer and sanitizing wipes for guest convenience.

Require guests to complete a **Travel Declaration Form**.

Have available the **PRTC Health and Safety Guide** detailing such measures, where guests are encouraged to make a claim to the **PRTC** should they find the unit did not meet these requirements.