

Puerto Rico is committed to providing a safe travel experience. Recognizing the importance of hygiene and disinfection, the Island of Puerto Rico is applying locally enforced measures developed by the Puerto Rico Tourism Company (PRTC), alongside U.S. Travel Association (USTA) guidelines, to safeguard the wellbeing of guests and employees, in advance of the Island reopening for tourism on July 15.

UPON ARRIVAL Airport



Arriving passengers may be asked to **self-quarantine for 14 days** no matter the symptoms. Visitors should check the latest travel advisory for more information.



The Puerto Rico National Guard is assisting with **health screenings of all arriving passengers**, including offering rapid COVID-19 testing.



Starting June 16, an **island-wide curfew** is in place from **10:00PM - 5:00AM**, through June 30.

GETTING AROUND Transportation



Certified transportation carriers are properly **disinfecting vehicles** and have **hand sanitizer** available.



Drivers **wear gloves** when handling doors and luggage. **Face coverings** are mandatory for drivers and passengers.



Ride sharing options like Uber have released regulations that also mandate **face coverings** for drivers and passengers, with no front seat passengers permitted.

THINGS TO DO Visitor Experience

DINING

Restaurants are operating at **50% capacity** and temperature checks are performed before entering; those with temperatures over 100.3 will be denied entry.

Employees are required to use **face coverings** and **floor plans** are maintaining distancing protocols.

Buffets, salad bars and self-serve options, as well as **reusable menus** are prohibited at restaurants inside hotels. **Gloves** are also mandatory for employees when serving guests.

ATTRACTIONS

Outdoor recreation spaces including **public beaches, natural reserves, and golf courses** are currently open for sunbathing and **other recreational activities**. Starting June 16, groups are permitted, consisting of those in the same household. Tour operators will be available for **internal tourism**, and will resume fully once the Island reopens on July 15.

Shopping malls are enforcing **social distancing** and **require appointments** to enter.

Starting June 16, museums and theaters will open at **50% capacity**, enforcing **social distancing**.

Hand sanitizing stations are being set up in targeted areas like entryways, elevator banks and high-traffic spots.

Cleaning and disinfection of surfaces are being augmented, while **employees are being screened daily** for symptoms.

CASINOS AND GAMING

When casinos reopen, there will be **wellness checkpoints at entryways** that will consist of temperature checks and hand sanitation.

Gaming stations (slot machines, chairs and tables) will be **properly cleaned and disinfected every hour**, after each guest, or upon guest request.

Social distancing will be strictly enforced and casino capacity reduced.

Face coverings by employees and guests will be required.

Gloves will be used by casino personnel and guests at gaming tables.

*Tourism businesses have an appointed Health & Safety Officer responsible for enforcing these measures.

DURING YOUR STAY Lodging



Thoroughly sanitized properties that follow PRTC standards will be certified with Island-specific health certification seals.

Guests will receive a **Health and Safety guide** detailing the specialized measures implemented by each property individually.

We recommend visitors connect with their hotels and/or hosts directly for additional information about their specific protocols beyond these and/or if visitors have specific requests.

Properties like hotels are:

Conducting temperature checks, screening symptoms and disinfecting luggage in reception areas upon entry.

Following high standards of cleanliness with thorough housekeeping procedures that follow CDC and EPA standards.

Requiring face coverings for all guests and personnel in public areas.

Encouraging limited capacity in elevators and other public spaces.

Sanitizing continuously using EPA approved disinfectants on furniture, chairs, tables, surfaces and such, after each guest use.

Reopening their **fitness centers and spas**, with the **exception of saunas**, as of June 16.

Operating pool facilities at 50% capacity, within curfew hours.

Short-term rental units are:

Thoroughly being cleaned and disinfected, following the health and safety protocol enforced by the Government and the PRTC, including the proper sanitation of kitchenware, glassware and utensils.

Equipped with hand soap, hand sanitizer and sanitizing wipes for guest convenience.

Requiring guests to complete a **Travel Declaration Form**.

Making available the **PRTC Health and Safety Guide** detailing such measures, where guests are encouraged to make a claim to the **PRTC** should they find the unit did not meet these requirements.