HINGS TO DO

Visitor Experience

Puerto Rico

VISITOR HEALTH & SAFETY GUIDELINES



Puerto Rico is committed to providing a safe travel experience. Recognizing the importance of hygiene and disinfection, the Island of Puerto Rico is applying locally enforced measures developed by the Puerto Rico Tourism Company (PRTC), alongside U.S. Travel Association (USTA) guidelines, to safeguard the wellbeing of guests and employees.



All arriving passengers must complete an online **Travel Declaration Form** from the Puerto Rico Health Department, show a **negative molecular COVID-19 test result taken no more than 72 hours prior**, and obtain an **Airport Exit Confirmation QR Code**, which travelers will automatically receive when uploading their molecular test results to the Puerto Rico Health Department's online portal.

Arriving travelers can access the Travel Declaration Form at www.travelsafe.pr.gov or www.viajaseguro.pr.gov.



Travelers must get a molecular COVID-19 test no more than 72 hours prior to visiting the Island.

Only **symptomatic travelers** (a person who is displaying COVID-19 related symptoms) will get tested at the airport by the Puerto Rico National Guard.

The **14 day quarantine** is mandated until the traveler provides proof of a negative molecular test result taken on the Island.



Face coverings are mandatory at airports and public areas, or individuals will be subject to a fine

Thermographic cameras monitor temperatures.

Enhanced protocols will take place at baggage claim before exiting the airport.



An **island-wide curfew** is in place from **10:00PM - 5:00AM**, through July 31ST.



Certified transportation carriers are properly **disinfecting vehicles** and have **hand sanitizer** available.



Drivers **wear gloves** when handling doors and luggage. **Face coverings** are mandatory for drivers and passengers.



Ride sharing options like Uber mandate **face coverings** for drivers and passengers, with no front seat passengers permitted.

DINING

Restaurants are operating at **50% capacity** and temperature checks are performed before entering; those with temperatures over 100.3 will be denied entry.

Employees are required to use **face coverings** and **floor plans** are maintaining distancing protocols.

Buffets, salad bars and self-serve options, as well as **reusable menus** are prohibited at restaurants. **Gloves** are also mandatory for employees when serving guests.

Alcohol sales are banned after 7:00PM.

ATTRACTIONS

Public beaches and **natural reserves** are only open to those doing solo sports or exercise training from 5:00AM - 7:00PM.

Malls and shopping centers are open at

Most non-essential businesses, including theaters, casinos, bars, clubs, attractions, and gyms are closed.

Attractions and tours, across the Island, are closed.

CASINOS AND GOLF COURSES

Casinos are currently closed.

Golf courses, across the Island, are currently open.

*Tourism businesses have an appointed Health & Safety Officer responsible for enforcing these measures.



Thoroughly sanitized properties that follow PRTC standards will be certified with Island-specific health certification seals.

Guests will receive a **Health and Safety guide** detailing the specialized measures implemented by each property individually.

We recommend visitors connect with their hotels and/or hosts directly for additional information about their specific protocols beyond these and/or if visitors have specific requests.

Properties like hotels are:

Conducting temperature checks, screening symptoms, and disinfecting luggage in reception areas upon entry.

Following high standards of cleanliness with thorough housekeeping procedures that follow CDC and EPA standards.

Requiring face coverings for all guests and personnel in public areas.

Encouraging limited capacity in elevators and other public spaces.

Sanitizing continuously using EPA approved disinfectants on furniture, chairs, tables, surfaces and such, after each guest use.

Prohibiting entrance to pool facilities, fitness centers and saunas. Spas remain open.

Short-term rental units are:

Thoroughly being cleaned and disinfected, following the health and safety protocol enforced by the Government and the PRTC, including the proper sanitation of kitchenware, glassware and utensils.

Equipped with hand soap, hand sanitizer and sanitizing wipes for guest convenience.

Making available the **PRTC Health and Safety Guide** detailing such measures.