HINGS TO DO

Visitor Experience

# Cuerto Rico VISITOR HEALTH & SAFETY GUIDELINES



Puerto Rico is committed to providing a safe travel experience. Recognizing the importance of hygiene and disinfection, the Island of Puerto Rico is applying locally enforced measures developed by the Puerto Rico Tourism Company (PRTC), alongside U.S. Travel Association (USTA) guidelines, to safeguard the wellbeing of guests and employees.



Puerto Rico is encouraging only essential travel at this time.

All arriving passengers must complete an online Travel Declaration Form from the Puerto Rico Health Department, show a negative molecular COVID-19 test result taken no more than 72 hours prior, and obtain an Airport Exit Confirmation QR Code, which travelers will automatically receive when uploading their molecular test results to the Puerto Rico Health Department's online portal.

Arriving travelers can access the Travel Declaration Form at www.travelsafe.pr.gov or ww.viajaseguro.pr.gov



Travelers must get a molecular COVID-19 test no more than 72 hours prior to visiting the Island.

Only symptomatic travelers (a person who is displaying COVID-19 related symptoms) will get tested at the airport by the Puerto Rico National Guard.

The **14 day quarantine** is mandated until the traveler provides proof of a negative molecular test result taken on the Island.



Face coverings are mandatory at airports and public areas, or individuals will be subject to a fine

Thermographic cameras monitor temperatures.

Enhanced protocols will take place at baggage claim before exiting the airport.



An island-wide curfew is in place from **10:00PM - 5:00AM**, through July 31<sup>S1</sup>



properly disinfecting vehicles and have hand sanitizer available



Drivers wear gloves when handling doors and luggage. Face coverings are mandatory for drivers and passengers.



Ride sharing options like Uber mandate **face** coverings for drivers and passengers, with no front seat passengers permitted.

### **DINING**

Restaurants are operating at 50% capacity and temperature checks are performed before entering; those with temperatures over 100.3 will be denied entry

Employees are required to use **face coverings** and **floor plans** are maintaining distancing protocols.

Buffets, salad bars and self-serve options, as well as **reusable menus** are prohibited at restaurants. **Gloves** are also mandatory for employees when serving guests.

Alcohol sales are banned after 7:00PM and on Sundays.

On Sundays, restaurants will only be offering services via pickup, delivery or drive-through.

### **ATTRACTIONS**

Public beaches and natural reserves are only open to those doing solo sports or exercise training from 5:00AM - 7:00PM.

Malls and shopping centers are open at 50% capacity.

Most non-essential businesses, including theaters, casinos, bars, clubs, attractions, and gyms are closed.

Attractions and tours, across the Island, are closed.

All businesses, with the exception of pharmacies, supermarkets and gas stations, will be closed on Sundays.

### **CASINOS AND GOLF COURSES**

Casinos are currently closed.

Golf courses, across the Island, are currently open.

\*Tourism businesses have an appointed Health & Safety Officer responsible for enforcing these measures.



Thoroughly sanitized properties that follow PRTC standards will be certified with Islandspecific health certification seals

Guests will receive a Health and Safety quide detailing the specialized measures implemented by each property individually.

We recommend visitors connect with their hotels and/or hosts directly for additional information about their specific protocols beyond these and/or if visitors have specific requests

# Properties like hotels are:

Conducting temperature checks, screening symptoms, and disinfecting luggage in reception areas upon entry.

Following high standards of cleanliness with thorough housekeeping procedures that follow CDC and EPA standards.

Requiring face coverings for all guests and personnel in public areas.

Encouraging limited capacity in elevators and other public spaces.

Sanitizing continuously using EPA approved disinfectants on furniture, chairs, tables surfaces and such, after each guest use

Prohibiting entrance to pool facilities, fitness centers and saunas. Spas remain open.

# Short-term rental units are:

Thoroughly being cleaned and disinfected, following the health and safety protocol enforced by the Government and the PRTC, including the proper sanitation of kitchenware, glassware and utensils.

**Equipped** with hand soap, hand sanitizer and sanitizing wipes for guest convenience.

Making available the PRTC Health and Safety Guide detailing such measures.