

We look forward to welcoming your group to Puerto Rico. The information below represents current guidelines, which are continuously updated as restrictions are lifted or the information changes.

Puerto Rico is committed to providing the safest experience for meetings and events. Recognizing the importance of hygiene and disinfection, the Island is applying locally enforced measures developed by the Puerto Rico Tourism Company (PRTC), alongside U.S. Travel Association (USTA) guidelines, to safeguard the wellbeing of groups, attendees and guests.

## UPON ARRIVAL

### Airport



Starting July 15, arriving passengers must complete a **travel declaration form** from the Puerto Rico Health Department, and show a **negative molecular COVID-19 test result taken no more than 72 hours prior**.

Arriving travelers without this documentation will be offered a rapid COVID-19 test at the airport. Even if the test result is negative, the traveler will be required to quarantine and cover their own medical expenses/possible extended stay.



The **quarantine is mandated** until the traveler provides proof of a negative molecular test result taken on the Island.

We strongly encourage travelers to **take the test prior to visiting the Island** for a hassle-free experience upon arrival.



**Face coverings are mandatory** at airports and when in public, or individuals will be subject to a fine.

Thermographic cameras monitor temperatures.



An **island-wide curfew** is in place from **10:00PM - 5:00AM**, through July 22.

## GETTING AROUND

### Transportation



Certified transportation carriers are properly **disinfecting vehicles** and have **hand sanitizer** available.



Drivers **wear gloves** when handling doors and luggage. **Face coverings** are mandatory for drivers and passengers.



Ride sharing options like Uber mandate **face coverings** for drivers and passengers, with no front seat passengers permitted.

## DURING YOUR MEETING

### Venue Experience

### VENUES

Drive-in and open-air events are being held with limited capacity, and indoor space venues such as the Puerto Rico Convention Center is open.

### CONVENTION CENTER

As an ASM Global managed facility, the Puerto Rico Convention Center is implementing the new **Venue Shield Environmental Hygiene Program**, which applies new protocols including the use of personal protective equipment (PPE), food safety measures, air quality control, surface cleaning, physical/social distancing, temperature checks, thermal cameras, hand sanitizers, reduced touch points, contactless transactions, daily monitoring systems, and more.

**\*Tourism businesses have an appointed Health & Safety Officer responsible for enforcing these measures.**

### ATTRACTIONS

Outdoor recreation spaces including **public beaches, natural reserves, and golf courses** are open for sunbathing and other recreational activities. Groups are permitted, consisting of those in the same household. Tour operators are available for internal tourism and will resume fully once the island reopens on July 15.

**Shopping malls** are enforcing **social distancing** and **require appointments** to enter.

**Museums and theaters** are open at **75% capacity**, enforcing **social distancing**.

**Hand sanitizing stations** are set up in targeted areas like entryways, elevator banks, and high-traffic spots.

**Cleaning and disinfection** of surfaces is augmented, while **employees are being screened daily** for symptoms.

### DINING

Restaurants are operating at **75% capacity** and temperature checks are performed before entering; those with temperatures over 100.3 will be denied entry.

Employees are required to use **face coverings** and **floor plans** are maintaining distancing protocols.

Buffets, salad bars and self-serve options, as well as **reusable menus** are prohibited at restaurants. **Gloves** are also mandatory for employees when serving guests.

## DURING YOUR STAY

### Lodging



**Thoroughly sanitized properties** that follow PRTC standards will be certified with Island-specific health certification seals.

Guests will receive a **Health and Safety guide** detailing the specialized measures implemented by each property individually. We recommend visitors connect with their hotels and/or hosts directly for additional information about their specific protocols beyond these and/or if visitors have specific requests.

### Properties like hotels are:

**Conducting temperature checks, screening symptoms, and disinfecting luggage** in reception areas upon entry.

**Following high standards of cleanliness** with thorough housekeeping procedures that follow CDC and EPA standards.

**Requiring face coverings** for all guests and personnel in public areas.

**Encouraging limited capacity** in elevators and other public spaces.

Adhering to approved guidelines for all meeting space configurations including outside events as mandated by government officials.

Operating their **pool facilities, fitness centers and spas**, with the exception of saunas, abiding by the local distancing measures.

### Essential Businesses:

Puerto Rico hospitals adhere to the same federally mandated health safety guidelines as those on the mainland.

Pharmacies (including common mainland franchises like Walgreens and CVS), gas stations, banks, and supermarkets will be enforcing high standards of health safety throughout the Island.